

County Court Online Services – User Guide



This document provides a guide on how to use the County Court's Online Services portal. This site is designed to provide a single access point for all electronic services available for the County Court of Victoria.

County Court Online Services can be accessed by navigating to the following web address: <https://eappearance.countycourt.vic.gov.au>. It can be accessed from anywhere, using any smartphone, tablet, laptop or desktop with an internet connection.

Please navigate to the applicable sections below for more information about how to use the available search options.

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Home Page

County Court VICTORIA

Help

County Court of Victoria Online Services

Select one of the available services below to get started

Electronic Appearances

Legal practitioners and self-represented litigants attending either a virtual or in-person hearing can lodge an appearance electronically

Enter eAppearance

CourtConnect

CourtConnect allows court users to search for information about matters before the court as well as past matters

Enter CourtConnect

CITEC Confirm

An online portal for legal practitioners to register to file civil documents and payments electronically

Enter CITEC

eCase

An online portal for the submission of subpoena responses, objections and inspection requests

Enter eCase

eLodgement

An online portal for legal practitioners to electronically lodge forms and documents for appeal and criminal matters

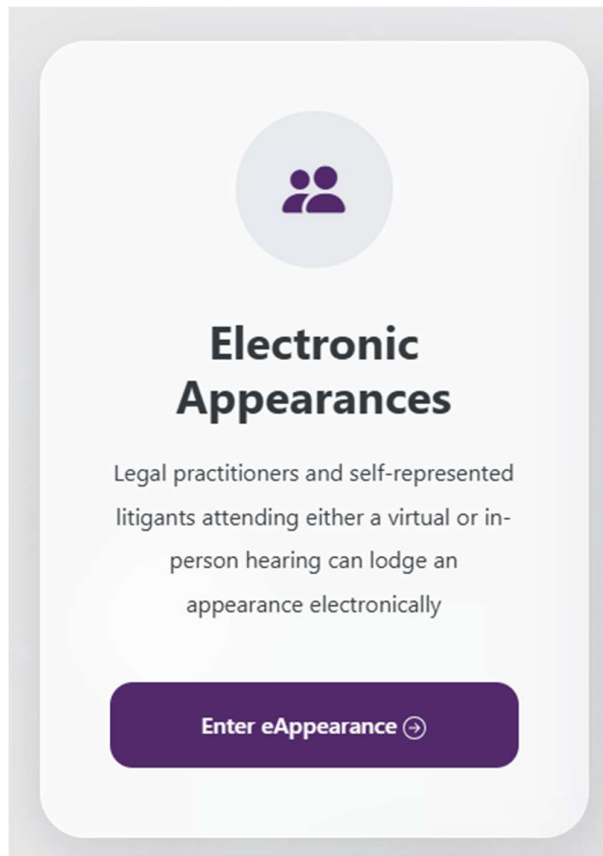
Enter eLodgement

Electronic Appearances

The County Court has implemented an online platform for the lodgement of appearances in civil matters. Practitioners and self-represented litigants can lodge an electronic appearance for a listed hearing up to 14 days in advance.

This option will open the URL <https://eappearance.countycourt.vic.gov.au/appearance> in the same browser.

You can navigate back to the Online Services home page by selecting the **Return to Online Services** button at the top right-hand side of the screen.

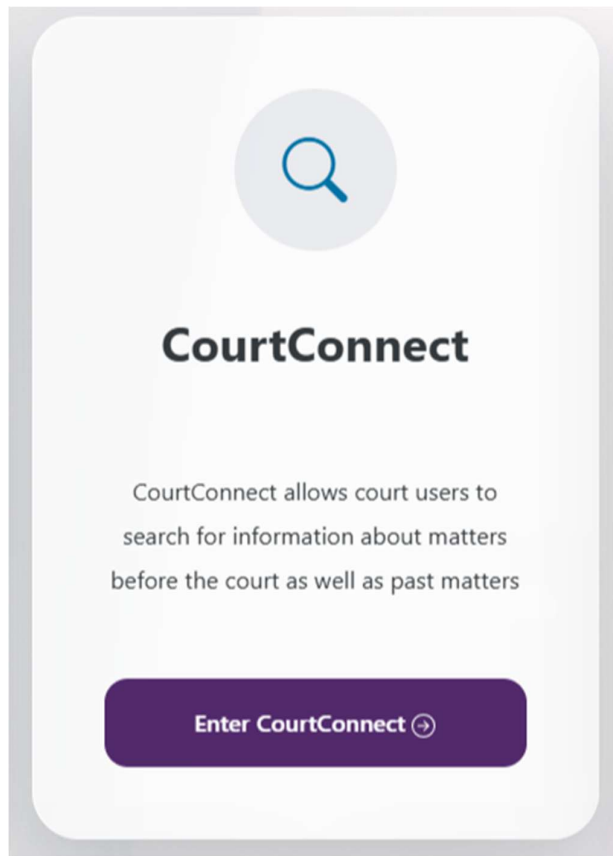


CourtConnect

CourtConnect is a free search tool provided by the County Court of Victoria and is available to the public. It does not require registration to access the available information.

This option will open the URL <https://eappearance.countycourt.vic.gov.au/courtconnect> in the same browser.

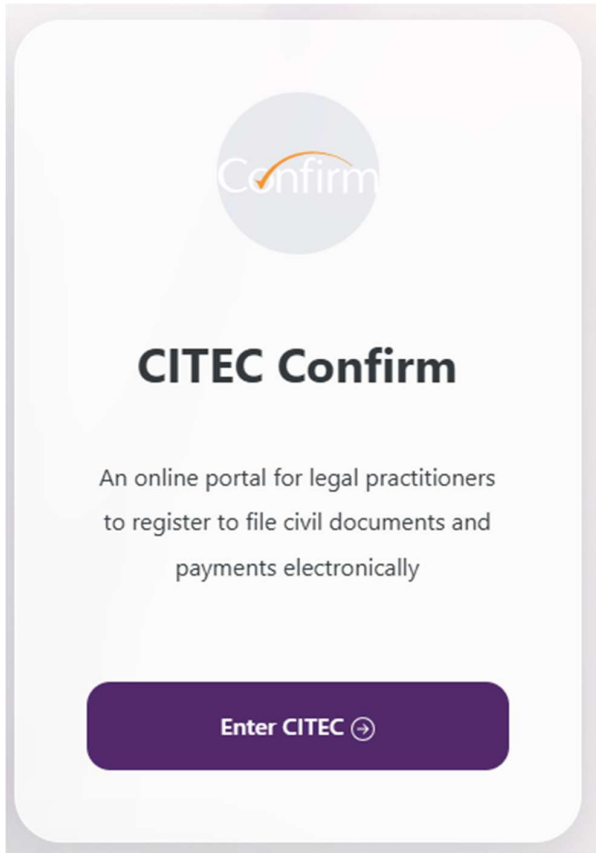
You can navigate back to the Online Services home page by selecting the **Return to Online Services** button at the top right-hand side of the screen.



CITEC Confirm

Solicitors are required to file documents online for all civil proceedings before the Court using the electronic filing (eFiling) system provided by CITEC Confirm.

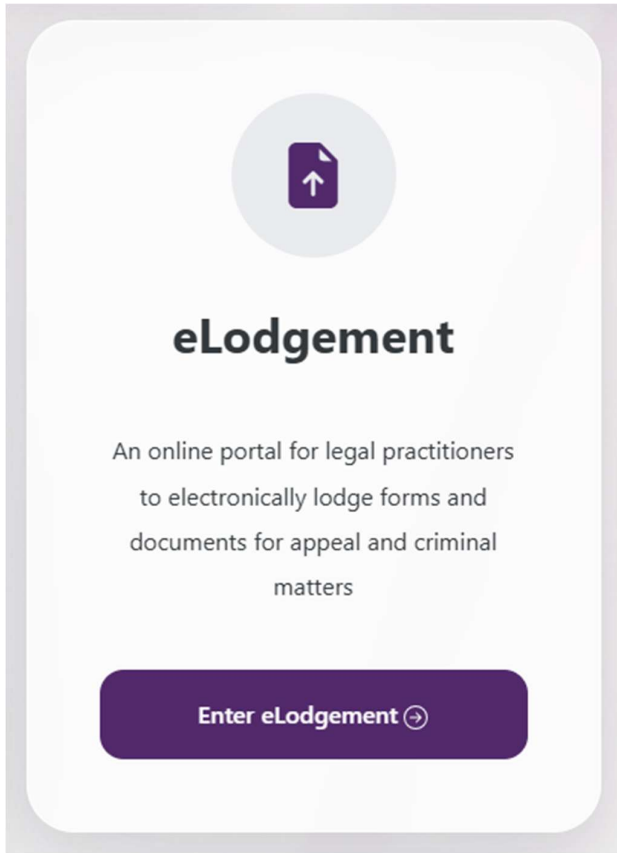
This option will open the URL <https://www.confirm.com.au> in a new browser.



eLodgement

eLodgement is required for any Criminal or Appeal case where a court document is required to be lodged with the Court electronically.

This option will open the URL <https://elodge.courts.vic.gov.au/ols-vcc/#!/ols-login> in a new browser.



eCase

The Criminal, Common Law and Commercial Divisions use eCase, the Court’s online tool for subpoena responses, objections and inspections.

This option will open the URL <https://ecase.countycourt.vic.gov.au> in a new browser.

